Visit our COVID-19 page for information and advice on the assistance available for NSW residents and businesses

Service NSW

Apply for Dine & Discover NSW Vouchers

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Introduction

The NSW Government has launched Dine & Discover NSW to encourage the community to get out and about and support dining, arts and tourism businesses.

NSW residents aged 18 and over can apply for 4 x $25 vouchers, worth $100 in total.

- 2 x $25 Dine NSW Vouchers to be used for dining in at restaurants, cafés, bars, wineries, pubs or clubs. These can be used from Monday to Thursday.

- 2 x $25 Discover NSW Vouchers to be used for entertainment and recreation, including cultural institutions, live music, and arts venues. These can be used 7 days a week.

The vouchers:

- can be used at participating NSW businesses that are registered as COVID Safe ↗

- cannot be used on public holidays

- are valid to 30 June 2021.

Note: The Dine & Discover NSW Vouchers are rolling out by Local Government Area (LGA) throughout March. You'll need to check your address before applying for the vouchers.

Eligibility

To be eligible for the vouchers, you must:

- be aged 18 years or over

- be a NSW resident, living in an eligible Local Government Area (LGA).

If your residential address is not in this week's rollout, you'll be able to apply for vouchers within the next few weeks.

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Voucher eligibility

- Each voucher can only be used:
  - once (if the bill is less than $25, the remaining balance cannot be used)
  - with participating businesses
  - on or before the expiry date.
- Vouchers cannot be:
  - used on public holidays
  - redeemed for cash
  - used for:
    - takeaway meals
    - alcohol
    - tobacco
    - gambling
    - online orders (Dine NSW Vouchers only).

What you need

- a MyServiceNSW Account
- 2 proof of identity documents such as your NSW driver licence, Medicare card, Australian passport. **Note**: The names on your documents must match.
- a mobile device (iOS or Android) to download the latest version of the Service NSW app and use the vouchers.

How to apply

1. Select the 'Check your address' button.
2. Enter your residential address to check when you can apply for vouchers.
3. If eligible, select 'Apply online'.
4. Log in, or create, your MyServiceNSW Account.
5. Follow the prompts to apply for the vouchers.

If successful, you'll:

- find the vouchers under the 'Vouchers' section of the Service NSW App within an hour.
- receive an email from Service NSW with the vouchers available to download and print.

If you do not have a MyServiceNSW Account or you're unable to apply online, you can call 13 77 88 or visit a Service NSW Centre with your proof of identity documents.

How to use the vouchers

1. Choose a participating business where you'll use the voucher.   Chat with us

2. Log in to the Service NSW App on your mobile device.

3. Select 'Vouchers'.

4. Select the valid voucher you wish to use.

5. Present the voucher QR code for the business to scan at payment.

6. Your device will show the voucher as being used.

If you do not have a mobile device, you can provide the business with a printed voucher or voucher code instead.

Both printed and digital options can be scanned by participating businesses.

More information

Vouchers are valid until 30 June 2021.

Links

- Dine & Discover NSW – information for customers
- Dine & Discover NSW – Terms and Conditions (customer)
- Dine & Discover NSW – Privacy Statement (customer)

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Was the information on this page useful?

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If you need a response, send an enquiry instead.

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